

## Why choose Westchester Family Care?

We're creating an exceptional care experience for older adults, caregivers, their families, and our community.



### Our Caregivers

We support our caregivers by providing **advanced training and certifications**, higher wages with an opportunity for pay raises and benefits, safety and wellness programs, and comprehensive team support.



### Continuous Training

Westchester Family Care is one of the few licensed home care agencies in New York that has a dedicated program for **New York Home Health Aide certification** and training. It ensures our caregivers are always up to date on **state-required certifications** and industry best practices.



### Mandatory Screening

Caregivers undergo an extensive screening process, which includes **background and reference checks**, annual medical exams, immunization verifications, and a 3rd party drug test.



### Personal Introductions

To ensure the client-caregiver relationship starts off right, a registered nurse on our staff facilitates **in-person introductions** when the caregiver first arrives, as well as providing an overview of the client's care plan.



### 24/7 Care Support

Communication is important for the success of your care plan. Our care support team is **available around the clock** to answer any questions you have. We provide **real-time updates** and support if concerns ever arise. You can call us at any time.

Voted Best of Home Care® Leader in Excellence in addition to Provider and Employer of Choice.



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